



NoteWorthy

MA Society for Healthcare Risk Management

Fall/Winter 2010-11

Message from our President

Let me start by saying thank you to the 2010 Board Members for all their encouragement and support. It has been my honor and a pleasure to serve as your President for 2010.

The year got off to a great start thanks to the 2009 Board decision to hold the 1st ever MSHRM Leadership retreat. Having an opportunity to get the outgoing and incoming Board members together allowed us to remember our mission as we developed our goals and objectives for the year. In February of 2010 at our Annual Business Meeting, we were able to share those ideas developed at the retreat with the members. I am happy to report many favorable comments from our members in support of those ideas. I look forward to participating in the retreat for Sue Cornacchio and the 2011 Board, enabling us to develop continuity in carrying forward and achieving our goals.

One big decision this year was the "renovation" of this, the MSHRM web site. Employing a professional web designer has enabled us to both expand and improve our capability to provide services for our members while remaining user friendly.

This year in response to wishes to improve member collaboration and involvement in MSHRM decision making, each of our committees was led by a Board member and a volunteer from the membership who served as co-chairs. We continue to take advantage of the technology available to us. In our efforts to improve communication with our membership, we expanded our use of Survey Monkey. It is our hope to use this function to permit us to provide on-line program evaluations in the near future.

Both of our 2010 educational programs were very successful, and were built on suggestions provided by our members. We will strive to continue to address your need for affordable cutting edge educational offerings. Let me say thank you for the ongoing support and contributions of our many long term sponsors who make those programs possible.

MSHRM also participated in the NE Regional Conference, which was once again very successful and resulted in a significant deposit to our bank account. Again, hearing your wishes and understanding your needs, the Board has earmarked those funds to allow us to present the ASHRM Patient Safety Curriculum here in MA. We sincerely hope a large majority of our members will be able to take advantage of this opportunity.

Finally, last month over 20 members of MSHRM were able to attend the ASHRM Annual Conference in Tampa. The conference, and the MSHRM event held there each year, is a tremendous opportunity to learn from and network with others.

Again, thanks to all of you for allowing me the experience of this year. Go Pats, and Go Celtics, and Go Bruins – what a year!!!

Kathy Murray, President, MSHRM



Winners, Winners Everywhere!



MSHRM is pleased to announce the winners of the Society's recent elections. A special thanks to all those who were nominated and agreed to be placed on the MSHRM Ballot.



President Elect 2011

Patricia Hughes

Vice President, OneBeacon Professional Insurance

Secretary/Clerk

Patricia Ellis

**Director, Corporate Risk Management
Steward Health Care System, LLC**

Treasurer

Patrick McGrath

President, McGrath and Associates

Board Member

Laurie Reilly

Risk Manager, Boston Medical Center

CONGRATULATIONS



New England Conference - May 1-3, 2011
Mystic Marriot Hotel and Spa, Groton, CT
625 North Road (Route 117)
Groton, CT 06340
1 860-446-2600



***Mark Your
Calendars
Now and
Join us for
the Regional
Conference***

SAVE THE DATE
MSHRM WINTER EDUCATION SESSION
February 11th, 2011

Please let us know if you have suggestions for the MSHRM Winter Program. Have you attended a conference or seminar lately where there was a great speaker? Have you presented yourself to rave reviews? Are there pressing issues that you think other Risk Managers need to know about? MSHRM looks forward to hearing from you now, we are in the **final stages of planning** for the upcoming Program.

Please contact Sue Cornacchio directly at Program Chair, at

SCornacchio@rmf.harvard.edu



Mark your calendars now for the Annual Meeting!
More than 20 of our MSHRM colleagues joined us at ASHRM this year in Tampa. Let's make it 30 this year in Phoenix!

MSHRM News and Noteworthy...



If you have news that is *noteworthy* please let our Publications Committee Chairperson know the details! MSHRM is happy to share the good news. Email us at mshrmpubchair@gmail.com.

- **Patrick McGrath**, recently elected as MSHRM Treasurer presented at this year's ASHRM Conference in Tampa. Pat's presentation, Loss Reserves and Loss Runs Say Much about You, was well received.
- **Fay Rozovsky**, also a MSHRM member, presented at this year's ASHRM Conference. Fay presented three sessions this year with the primary focus being patient safety and enterprise risk management. Congratulations Fay on this "hat trick".
- **Shirley Shea**, currently Director of Risk Management at UMass Memorial Medical Center, has joined CVS as Corporate Risk Manager.
- **Ellen Venditti**, Senior Director of Risk Management at UMass Memorial Health System, has recently been elected to the Board of Directors for ASHRM. Congratulations Ellen!
- **Bill McDonough**, stepping down as Secretary of MSHRM, presented at this year's Cayman Captive Forum. Bill spoke with a panel focused on Strategic Planning for Captives.



PRESENTS

Preventing Readmissions and Discharges: A Special Two-Part Webinar on the Implications of PPACA for Healthcare Organizations

January 20-21, 2011

2:00 p.m. Eastern

A new federal law that takes place in 2012 reduces payments to hospitals that have a higher than average readmission rate. What evidenced based study exists and what studies are being planned in the future to reengineer the discharge process? This webinar discusses the impact of this PPACA and how to prevent hospital readmissions. CMS hospital condition of participation regulations on discharge along with the Joint Commission hospital standards on discharges are also examined with an eye toward optimizing positive patient and organizational outcomes.

Participants may opt to enroll in only one or in both sessions. Participation in both sessions is available at a reduced cost to the enrollee. To register for this timely and important Webinar, please visit:

<http://www.ashrm.org/ashrm/education/programs/audio/11jan.shtml>











FAST FACTS in Healthcare Risk Management

A study of North Carolina hospitals showed that there was no significant improvement in patient safety between 2002 and 2007. The study, [reported last week in *The New England Journal of Medicine*](#), found that nearly one in five patients suffered from some problem, such as acquiring a urinary tract infection from prolonged catheter use or an infection following an operation. Most of the complications, **63 percent**, were preventable.

While the latest study found few patients suffered long-term complications from the mistakes, **2.9** percent of the problems were permanent, **8.5** percent were life-threatening and **2.4** percent proved to be fatal.

Read more: [Study: N.C. hospitals fail to improve patient safety | Triangle Business Journal](#)

ASHRM & MSHRM Education Calendar

Date	Program	Location	
Jan. 20-21	Webinar: Preventing Readmissions and Discharges: A Special Two-Part Webinar on the Implications of PPACA for Healthcare Organizations	Virtual	
Feb. 11	MSHRM Winter Meeting	Westborough, MA	
Feb. 17	Webinar	Virtual	
March 3- 24	CPHRM Exam Prep Webinar Series	Virtual	
March 17	Webinar	Virtual	
April 21	Webinar	Virtual	
May 1-3	New England Regional Meeting	Mystic, CT	
May 19	Webinar	Virtual	
May 23-25	Essentials Module	Oak Brook, IL	
May 25-27	Applications Module	Oak Brook, IL	
May 23-25	Advanced Forum Module	Oak Brook, IL	
June 20-24	Healthcare Risk Management Week	Virtual	
July 25-28	Patient Safety Curriculum	Chicago	
Aug. 18	Webinar	Virtual	
Sept. 7-28	CPHRM Exam Prep Webinar Series	Virtual	
Sept. 15	Webinar	Virtual	
Sept.	MSHRM Fall Meeting	Westborough, MA	
Oct. 13-15	Essentials, Applications & Advanced Modules	Phoenix, AZ	
Oct. 15-16	CPHRM Exam Prep Course	Phoenix, AZ	
Oct. 16-19	Annual Conference	Phoenix, AZ	
Nov. 15	Webinar	Virtual	

Strategic Planning Template - Road Map for 2010-2013

Complete

Prepared by the Board of Directors, MSHRM

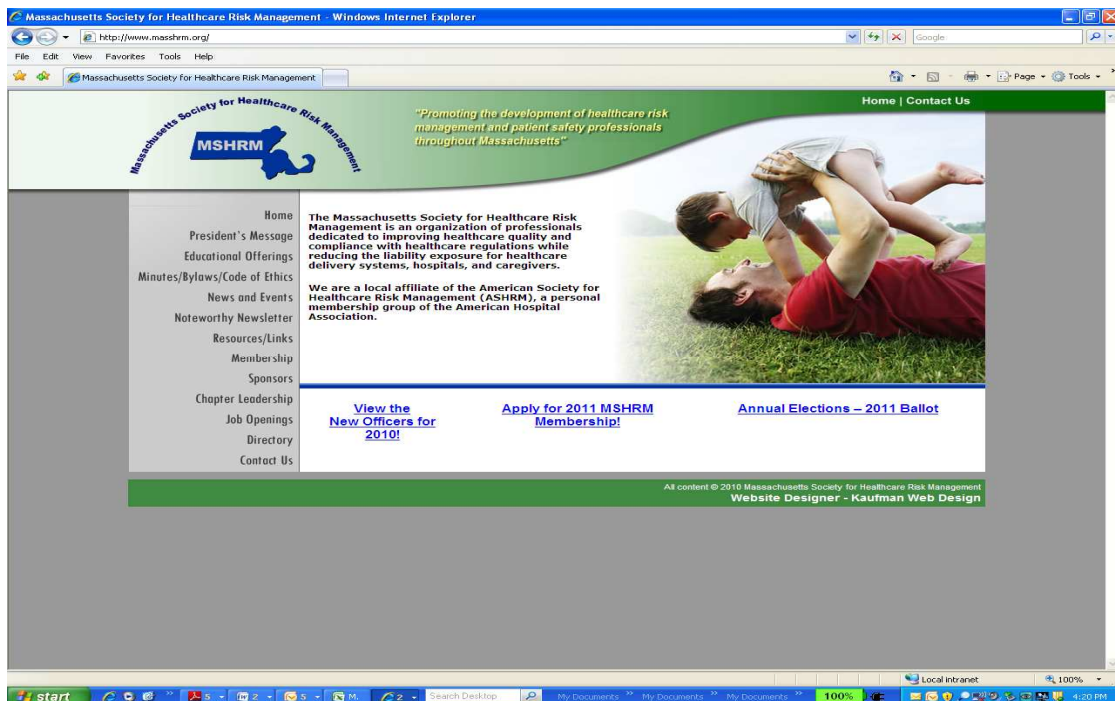
as of 12.31.2010

Measure/Topic	Statement/Value/Process	Success/Completion	Owner
Mission	"Through collaboration and knowledge management advance healthcare risk management, error reduction and patient safety"	4.1.2010, approved	Board
Vision Statement	"To be the primary resource and thought leader for healthcare risk management professionals in this region"	4.1.2010, approved	Board
Core MSHRM Goals			
	1 <i>Improve and enhance access to healthcare risk management knowledge, information and tools to reduce risk and improve safety</i>	To be approved at Winter Meeting, 2.11.2011	Board and Attendees
	2 <i>Identify opportunities to enhance the profession</i>		
	3 <i>Increase the number of members we serve and enhance the service provided to all members</i>		
	4 <i>Raise the profile of healthcare risk management professionals</i>		
	5 <i>Improve opportunities for peer-to-peer activities, mentoring of new professionals and other efforts to help members face day-to-day challenges in their roles</i>		
Strategic Plan	Written Plan with SWOT Analysis developed and approved by Board	2.11.2011	BM
Major Initiatives for 2010-11	MSHRM Operations Manual - Update	2.11.2011	Board
Insurance Coverages	Explore Society E&O, D&O	5.31.2010	WJM
Website Update	Secure proposals for Website development - to make membership friendly.	3.1.2010	WJM
MSHRM Committees	Task Force to review all working Committees including Bylaws, Membership, Publications, Education. Review charter, membership and primary goals of each Committee. Explore need for other Committees.	9.1.2010	Chairs
Mentoring Program	Task Force to further explore and develop for new members, and new Board members.	3.15.2011	KM, SC
MSHRM	Exposure making MSHRM activities "fun". Explore other chapters, contests in Noteworthy, at meetings, etc.	2.11.2011	Board



NEW Website “Up and Running”

Please visit the new and improved website, designed and hosted by Kaufman Design. We hope you enjoy the new MSHRM website and find it to be a useful tool. Visit us at www.masshrm.org! A very **SPECIAL THANKS** to Brian Barnes for his guidance over the years to support our website....



HAPPY NEW YEAR from your BOARD OF DIRECTORS

Send your “news” to mshrmpubchair@gmail.com