

Program Agenda

730-830AM: Registration/Breakfast

830-900AM: Welcome

900- 945AM: An ERM Approach to Behavioral Health RM

Monica Cooke, MA, RN-C, CPHQ, CPHRM,
CEO – Quality Plus Solutions LLC

945-1000AM: BREAK

1000 AM-1200PM: Managing Behavioral Health Risks: The ED and Beyond

Monica Cooke, MA, RN-C, CPHQ, CPHRM
CEO – Quality Plus Solutions LLC

1200 -100PM: BUFFET LUNCH

100-145PM: Feeling Safe In An Unsafe World

Bonnie S. Michelman, CPP, CHPA,
Director, Police, Security, and
Outside Services
Massachusetts General Hospital

145-200PM: BREAK

**200-300PM: “Risk Manager On Call”:
From Security, Searches and
Switchblades To Rights, Regulations
and Records**

Shirley Shea, JD, MN, RN, CPHRM
Sr. Manager Healthcare Risk
Management
CVS Caremark and MinuteClinic

Michelle Horrigan, Esq.
Associate General Counsel
UMass Memorial Healthcare Inc.

Bonnie S. Michelman, CPP, CHPA
Director, Police, Security, and Outside
Services
Massachusetts General Hospital

**300-345 PM: If I Hear What You Are
Saying: Claims Trends from
Behavioral Health Risk Exposure**

Barbara A. M. Maloney, Esq. PLLC

**345-400PM: Closing
Remarks/Adjourn**

**400-600PM: NEW!: Networking
Reception – Courtyard Lobby**

REGISTRATION FORM

**MSHRM Educational Conference
Friday, September 23, 2011**

Name

Title

Organization

Address

City/State/Zip Code

Telephone

E-mail address

-----	MSHRM Member	\$50.00
-----	Non-members	\$95.00
-----	New /Renew Membership \$100.00 (2011 annual dues & conf. registration)	
-----	On-Site Registration: (member/non-member)	\$95.00

**Please make checks payable to MSHRM and
send to:**

**MSHRM - C/O Faith Kreider
494 Watertown Street
Newton, MA 02460**

Please feel free to share this brochure with friends and colleagues. All are welcome!

REGISTRATION DEADLINE:
Sept. 16, 2011

Advance registration is encouraged. Seating capacity is limited. Full payment must be received at the time of registration or on site to attend the conference.

Cancellation Policy:

No refund of registration will be made for registration cancellation or non-attendance. Substitutions for registrants may be made.

Corporate Sponsorship:

Help is always welcome to reduce the cost of education programs. If you are interested in sponsoring any portion of this program or future programs, please contact William McDonough at 617-372-0716; William.mcdonough@integro.com

Continuing Education Credits:

This meeting has been approved for a total of 5.25 contact hours of Continuing Education Credit toward fulfillment of the requirements of ASHRM designations of FASHRM (Fellow) and DFASHRM (Distinguished Fellow) and towards CPHRM renewal.

MSHRM Membership:

We encourage you to join the MA Chapter of the American Society of Healthcare Risk Management in order to take advantage of continuing education and networking opportunities within the fields of risk management, patient safety, quality improvement and insurance. You may join on site or you may contact any member of the MSHRM Board of Directors for an application.

MSHRM
c/o Faith Kreider
494 Watertown Street
Newton, MA 02460



MSHRM
FALL
EDUCATIONAL
CONFERENCE

Behavioral Health Risks
From A-Z

Friday, September 23, 2011

NEW LOCATION!
Courtyard Marriott
75 Felton St.
Marlborough, MA